



## MAKING SURE YOUR PEOPLE CAN HEAR AND BE HEARD. ABOUT A MILLION TIMES OVER.

The UC Lab has already tested your UC platform, is ready to support you during deployment, and is there for you into the future.

### **PROTECT YOUR UC INVESTMENT.**

Can you test something that hasn't happened yet? At the Plantronics UC Lab, that's our full-time job. We created the UC Lab in 2010 to formalize for UC what we had been doing for decades – ensuring compatibility for our customers.

We test real-world scenarios pairing our UC audio devices with more than a million potential combinations of applications, clients, operating systems, and media players – before, during, and after your deployment.

Today, when you plug our headsets in to your UC system, you can expect a seamless integration that doesn't just work – it better fulfills the promise of UC for your organization.

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"We can take a customer's exact UC application at any stage of deployment, duplicate that environment here, and test it with our products." – QA Manager, Plantronics UC Lab

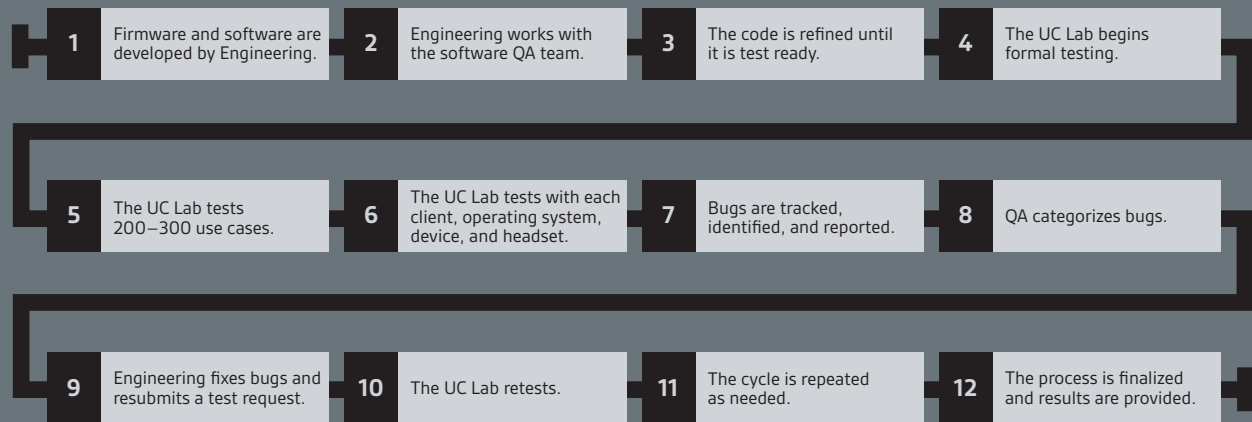
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**TRIED. TESTED. VERIFIED. REPEAT.**

The UC Lab constantly monitors and tests providers' platforms, on various operating systems, through a wide array of devices, on all of our headsets. And we put your provider through the paces with hundreds of use cases, taking calls and modeling communication situations and real-life work functions that our headsets will be called upon to perform. This doesn't merely mean that our headsets work. It means that whatever situation you run into, we've probably already seen it and can quickly troubleshoot your particular issue immediately.

**WE TAKE THE NECESSARY STEPS SO THAT YOU DON'T HAVE TO.**

Here's the typical process by which our UC Lab, working with Plantronics Engineering and QA, tests a new audio device with existing and future UC platforms, software, and hardware:



Among headset device makers, only Plantronics has the resources to test at this depth and breadth.

**AUDIO THAT'S ALREADY BEEN PLUGGED IN TO YOUR PLATFORM.**

We vigorously test the UC solutions of companies such as Avaya, Cisco, IBM, and Microsoft — among others — with all applicable Plantronics devices. This testing includes older versions of these UC solutions, current versions, new software updates, and even planned updates not yet formally announced. And we include older Plantronics headset models still in use, current models, and those still in development. And now that our new generations of headsets include Smart Sensor™ technology and more, we're also testing our own software, such as Spokes™

This due diligence helps ensure that the devices you choose will integrate seamlessly with your UC platform, including all relevant hardware, applications, and software.

**WHAT CAN THE UC LAB DO FOR YOU?**

The lab can test any UC configuration, which can help you evaluate the UC client and Plantronics audio devices that are best suited to your organization.

To find out more about the UC Lab, visit us at [plantronics.com/ucTogether](http://plantronics.com/ucTogether)

